Greenbanks House

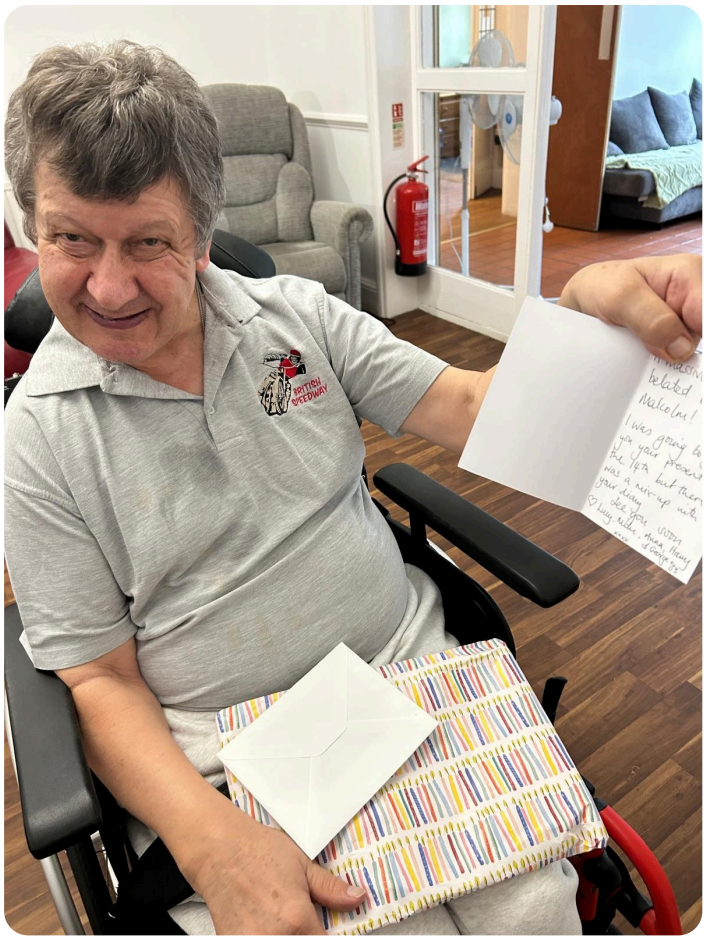
OUR NEWS

May - September 2026

Hello to all our subscribers!
It's been a while as we missed our last newsletter due to it being a very busy summer. We have so much to tell you as we step into Autumn!

A big thank you to all the families and staff who took the time to complete our feedback forms. Your insights are essential in helping us make Greenbanks an even better place to live, work, and visit. Look out for our November newsletter, where we will share our updates and responses under the heading, "**You Said, We Did**."

We celebrated the Birthdays of Jean, Fiona, Peter, Malcolm, Elizabeth and Lucy. Malcom's was his very special 70th and he celebrated with a party!





During the very hot summer, we had a spa day with face masks, foot massages and foot spas. We have been using the paddling pools to dip our feet in to keep cool since.









Three groups of us have had holidays home and abroad. In the last issue we shared our Tenerife holiday. We've since had holidays in Camber Sands and Scotland…

An emotional return to his Scottish heritage for Allan, along with his friends Ray and Hugh. Sue and Jo had a fabulous time at Camber Sands, enjoying the clubhouse and restaurant









Look who graduated! Alan and Elizabeth have retired from their ‘work’ at The Skills Centre and are looking forward to relaxing and doing more exciting things. Congratulations from us all





September was Hawaiian month. We made cakes, painted shells, made posters and had a cocktail party in the Greenbanks Arms








GREENBANKS ARMS



We are *incredibly* grateful to the Thanet Ladies Bowling Club for kindly choosing Greenbanks as their supported charity. Their generous donation has funded a vital new nurse call system for our home. This system brings immense peace of mind to us residents and support staff, ensuring that urgent help is always just a button press away when we are in our rooms. Thank you *so much* from everyone here at Greenbanks for making such a meaningful difference.

Claudia Carey, Honorary Secretary for the **Kent County Women's Bowling Association (KCWBA)** and Peter Carey, who plays a central role off the green as the Competitions Secretary for **Thanet Bowls Club**, kindly came to visit us to look at the new call system and to have a cuppa with us. Peter said it had been an 'honour to support Greenbanks' and they were very pleased with how the funds have been spent.



Shout-out to the Allotment Team!

We want to extend a huge thank you to the workers at the on-site allotment. For the last two months, they've kept Greenbanks, local charities and the homeless community supplied with incredible, fresh produce. They are even planning their future crops around our specific needs! As a small token of our gratitude, we are funding a fresh supply of seeds of their choice for their next harvest.



House updates

- The reconfiguration of the staff office is complete and by relocating the medication room, we have gained additional space for admin work and storage . Martin did an

amazing job, completing the majority of the work in order to keep costs low. Thank you, Martin!

The revised layout provides an enhanced working environment, supporting the team to carry out their duties more effectively and offering appropriate space for meetings.

- We have had new fire doors and further upgrades to existing doors to remain fire compliant.
- Due to the age of the pipes and the home, we have invested in the relocation of our water cylinders from upstairs to outside, to avoid flooding incidents or accidents.
- The gardens have looked beautiful throughout the summer, thanks to our maintenance team and not to forget Allan C, who loves to potter about and help with the weeding.
- We have had a call-bell system installed on each room for emergencies. This was kindly paid for using the money raised by Thanet Ladies Bowling Association, as above.

In other exciting news!

- Jenny made it permanent and has been an official resident since July and Ellie joined us in June, permanently. Welcome to you both and we hope you love living here as much as our other residents!
- Telvin, one of our support staff, got engaged AND raised money for charity by running the marathon! Congratulations from us all!
- Three staff have been promoted to senior roles. Congratulations to Sherry, Amy and Lauren and we wish you luck!
- Almost daily, we have residents come in to the main office on their way home from the work centre, excited to show us the certificates they have gained in various subjects. It's so good to see them all achieving and enjoying life. We will be looking at more exciting activities at home for those residents who are a bit older or less able to go to the work centre. Watch this space…

Finally, meet the lovely Ellie.

Ellie is enjoying life at Greenbanks and likes to go to the skills centre each weekday.

Here she is creating her Lilo and Stitch t-shirt!



Look out for our next edition at the end of November for our spooky Halloween fun.
Thanks to our residents, families, friends, Bernie, all our staff and directors for making this such a good place to live and work.
Take care! Until next time…

Best wishes, Tam

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